



Policy Management as a Service

Lite Version

Creation, delivery and management of IT Policies made easy

- Suitable for small businesses
- Rapidly deliver a comprehensive suite of customised policies to your organisation plus key content including security awareness training
- All policies are cross referenced to ISO27002 best practice guidance
- Demonstrate good corporate governance, regulatory and legislative compliance

The first step towards creating a secure computing environment is to develop policies and procedures that document the management and control of digital information.

To be successful, Information Systems Security Policies must be written using easy to understand language so that all parties understand the requirements and their obligations associated with the use of company information.

Five Common Challenges

- No one in-house has the subject matter expertise or experience in writing IT Policies
- Existing policies are seldom reviewed to keep them up to date with changes in business and technology usage requirements
- Writing and maintaining policy content in-house or on a bespoke basis is laborious and expensive
- Stakeholder and user engagement requires a lot of management and effort
- Monitoring and measuring user engagement with the content is difficult

Policy Management as a Service (PMaaS)

Protocol Policy Systems have developed a generic set of policies, which are then uniquely tailored to align with your organisation's practices.

PMaaS allows an organisation to deliver up to date IT Security Policies in under 5 weeks, eliminating the overhead of creating and maintaining those policies in-house.

All the hard work of gaining expert knowledge, developing, and maintaining policies to keep them current and mapped to standards is taken care of by our experts on behalf of our customers.

Lite Version

The Lite Version is designed for small organisations and delivers the key policies IT users need to know, covering all aspects of information system usage. All policies are written in plain English, with drop down explanations, links to ISO27002 standard and, where applicable, cross referenced to statements in other associated policies.

Additional supporting material includes security awareness training, a range of forms, and an audit/compliance module.

How The Policies Are Organised

- Helps protect the assets of a business
- Provides an organisation's IT security framework
- Provides a uniform level of control and guidelines for management

- Communicates security messages and training in a format that is easily available and understood
- Advises team members about their responsibilities to the policies
- Endorses the commitment of the CEO and senior management to protect valuable information assets and improve security posture.

Compliance With Standards

Organisations adopt standards to help them optimise their business operations, manage risk, or comply with regulatory requirements. As an example, ISO 27002 is the code of practice for Information Security in many countries including Australia, New Zealand and the U.K. It sets the criteria for achieving best practice security management. Mapping of policies to this best practice guidance provides evidence that security is being taken seriously by management, and stakeholders can have confidence that the organisation is acting responsibly..

User Engagement

PMaaS has been designed to address many of the shortcomings of in-house bespoke policy initiatives which may not address stakeholder and user engagement considerations.

Examples of options the service provides include:

- Enrolling stakeholders into PMaaS at the commencement of a deployment to give them the opportunity to provide their input into the wording of policy statements
- Presenting enrolled users with specific content from the overall policy framework to review
- The Primary Administrator can generate user interaction reports
- Supporting material that will help users develop and improve their understanding of the need for good security behaviours – security awareness videos, topic index, glossary of terms, top tips

Keeping up to date

Under the PMaaS subscription plan your policy content is automatically kept up to date, as is the mapping of ISO27002 and other supporting material. Furthermore we assist each customer with any amendments they choose to make to their policy wording as a result of changes in their business requirements. This work is underpinned by input from our subject matter experts.